

# WELCOME BACK!

## RE-OPENING PLAN

We are excited to welcome you back to our Delta and Coquitlam Planet Ice locations!

Please know that we are committed to providing you with a safe environment that aligns with WorkSafeBC protocols to ensure that the risk of exposure to the virus that causes COVID-19 is minimized at all times. Our current re-opening plan was guided by local and public health authorities. We know that this situation is constantly evolving and as such we are actively monitoring and evolving our solutions to ensure a continued focus on the health and safety of our guests, players and staff.

Here are some protective measures we are taking to ensure the health and safety of everyone at Planet Ice:

### Increased cleaning

- Starting with our public spaces and high-traffic areas, we are going above and beyond our normal protocols. We are cleaning surfaces with increased frequency, dedicated staff, and all done by the recommended cleaning agents.
- Following each group using the arena there is a 30-minute break between ice users to ensure all high traffic touch points can be thoroughly sanitized. This includes all benches, players gates, dressing rooms, door handles, and washroom areas.

### Hand sanitizer

- We have hand sanitizer available at the main entrance of the facility and in various locations throughout the facility. We encourage you to use it as you enter Planet Ice.
- All of our staff will be frequently handwashing throughout their shift as well.

### Entering the Facility

- We ask that you arrive on time, however, please do not arrive earlier than 15 minutes prior to your scheduled session to allow for check in. Participants and guests will only be allowed to access the facility at their scheduled times.
- When you arrive at the arena 15 minutes before your ice time, please line up at the main entrance and stand on one of the reflective, socially distanced markers on the pavement.

### Social Distancing

- The guided markers and signage in public spaces will remind our guests to maintain the physical distancing of 2 meters of at all times while in the facility.
- The only exception to this will be on the ice during competitive drills & games, where such social distancing measures will not be possible due to the contact nature of the sports.
  - To mitigate the spread of COVID on the ice surface, **FULL EQUIPMENT** including helmets with cages/shields must be worn by all players at all times.
  - All players must adhere to appropriate hygiene and handwashing protocols prior to playing and going on the ice.
  - Players should be social distancing from each other in all other shared spaces within the arena.
  - One of our staff members will be present at the main entrance to manage and facilitate your check in. Players will then be escorted to their assigned dressing rooms by a Facility Host.
- Please note that:
  - If you have recently travelled outside of the country and have not cleared the required 14 days of self-quarantine, or if you are experiencing any COVID-19 or flu-like symptoms, or if you have had any contact with someone who has COVID-19-like symptoms, **PLEASE DO NOT PARTICIPATE OR ENTER THE FACILITY.**

### Exiting the Facility

- Following the completion of your session our Facility Host will also escort your group out of the facility. Players and guardians will have 10 minutes to exit the facility following the end of their session.
- At Planet Ice Coquitlam - you will exit the facility through the emergency exit at your designated arena.
- At Planet Ice Delta - you will exit the facility the same way you entered.

### **Washrooms & Locker Rooms – No Showers**

- At Planet Ice Coquitlam, the lobby washrooms are available for use. Please note that no gathering in the lobby will be allowed.
- At Planet Ice Delta, the washroom in the Referee's room on your group's designated rink will be available for use by players, coaches and guardians.
- There will be no showers or washrooms inside the dressing rooms available during this initial stage of re-opening.
- Groups will utilize 2 dressing rooms per booking with a maximum of 7 athletes per dressing room. Each room has numbered sections for each player to sit at. There will also be corresponding numbers on the players' benches for their water bottles.
- Participants are encouraged to arrive ready to play, in their gear.

### **Maximum Number of Participants Allowed per Rink**

- June 12<sup>th</sup> - June 28, 2020: a maximum of 10 participants + 2 Coaches will be allowed on the ice at all times
- June 29, 2020 onwards: a maximum of 12 participants + 2 Goalies + 2 Coaches will be allowed on the ice at all times (no more than 12 skaters)
- Figure Skating: 12 skaters + 3 coaches (no more than 12 skaters)
- Goalie Camps: 10 goalies + 5 coaches/shooters **OR** 12 goalies + 3 coaches/shooters. Max 12 goalies.

### **Spectators**

- There will be no spectators allowed at this time, other than the one parent/guardian that is accompanying each player (siblings, additional spectators, animals).
- Guardians who choose to stay and view the session are required to stand in the designated sections that are appropriately socially distanced from the next spectator.

### **Food & Beverage**

- There will be no outside food and beverages permitted inside the facility at any time, with the exception of players'/skaters' water bottles.
- Planet Ice Concession and Bar/Restaurant areas will remain closed at this time.

### **What's Next ...**

We are committed to monitoring our operations regularly and will be updating our processes as necessary. We will be closely following the recommendations from our public and local health agencies as well as taking valuable feedback from our guests, players and staff.

We want to thank you for all your support and look forward to seeing you in our facilities again. If you have any questions or concerns, please do not hesitate to contact us at: [korihawksby@planetice.ca](mailto:korihawksby@planetice.ca)

Thank you,  
Planet Ice Management.