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Subject: Fw: Park Board Response to the COVID-19 Outbreak

Date: March 12, 2020 at 4:50 PM

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Cc: Cindy Wong cindyw85@gmail.com

From: [Park Board GM's Office](#)

Sent: Thursday, March 12, 2020 3:43 PM

To: Undisclosed recipients:

Subject: Park Board Response to the COVID-19 Outbreak

Dear Valued Partner,

The health and well-being of our patrons, partners and employees is always the top priority of the Park Board and as such, we are monitoring the COVID-19 situation closely. We pride ourselves on providing exceptional recreation and community programming, as well as stewarding and maintaining world-class park destinations in our city. In the midst of the COVID-19 pandemic, it is important that we provide as much information about the precautionary steps we are taking to mitigate risk to our community.

Our staff are in daily contact with the City of Vancouver and provincial agencies who are leading the response to COVID-19 to ensure we are acting upon the most up-to-date information and to ensure our actions are proactive and appropriate.

At this time Vancouver Coastal Health (VCH) indicates the public risk remains low, therefore Park Board services have not been affected. Given that the risk remains low, we are proceeding with our regularly scheduled programming and events. We are following VCH's recommendations and reminding everyone to follow regular cold and flu season precautions when visiting our community centers and other public facilities.

The City of Vancouver's Emergency Management Agency (VEMA) has activated its emergency operations centre to bring some of the City's critical departments together to respond to the issue and ensure we are taking adequate and appropriate measures.

To date, we have taken the following proactive steps at our Park Board community centres, fitness facilities, pools, rinks, and other public venues such as VanDusen Botanical Garden and the Bloedel Conservatory. We will continue to make immediate adjustments as necessary.

- Implemented an enhanced cleaning schedule and protocols for the common and high traffic areas of our public facilities;
- Developed informational print and electronic signage in our facilities that encourages community members to wash their hands, cough into their sleeves and to stay home if they are feeling sick;
- Created a dedicated page on our website with up-to-date information about the steps we are taking

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We will continue to welcome the community into our facilities and will continue to take precautionary measures to ensure the health and safety of the general public, our patrons, as well as our staff.

We are monitoring the situation closely and are making appropriate preparations should we need to take further action. We will be in touch with you should our approach change significantly and will provide timely updates on our website: www.vancouver.ca/COVID19.

Regards,

Malcolm Bromley
General Manager - Vancouver Board of Parks and Recreation



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