

Planet Ice Facilities
Sunday, August 2, 2020

Effective Monday 3 August 2020, Planet Ice has revised its policies and procedures. There will no longer be lower level rink side viewing for spectators. Guest viewing has been moved to the upper level. Depending on the rink, viewing will either be inside the rink or from the lobby. Gathering in the upstairs lobby will not be permitted.

As a general reminder, the following still applies:

- If you have recently travelled outside of the country and have not cleared the required 14 days of self-quarantine, or if you are experiencing any COVID-19 or flu-like symptoms, or if you have had any contact with someone who has COVID-19-like symptoms, **PLEASE DO NOT PARTICIPATE OR ENTER THE FACILITY.**
- Hand sanitizer is available at the main entrance of the facility and in various locations throughout the facility. You are encouraged to use it as you enter the facility.
- Please do not arrive earlier than 15 minutes prior to your scheduled session to allow for check in. Participants and guests will only be allowed to access the facility at their scheduled times.
- When you arrive at the arena 15 minutes before your ice time, please line up at the main entrance and stand on one of the reflective, socially distanced markers on the pavement.
- Following the completion of your session you will be escorted out of the facility. Skaters and guests will have 10 minutes to exit the facility following the end of their session.
- Only one parent/guardian that is accompanying each skater is allowed in the facility (siblings, additional spectators, animals are not permitted).
- Guardians who choose to stay and view the session are required to stand in the designated sections that are appropriately socially distanced from the next guest.
- No outside food is permitted inside the facility at any time.
- Only the upstairs lobby washrooms are available.
- Skaters will utilize 2 dressing rooms per booking with a maximum of 11 skaters per dressing room. Each room has numbered sections for each skater to sit at.
- The guided markers and signage in public spaces will remind skaters and guests to maintain the physical distancing of 2 meters of at all times while in the facility.

Thank you for your support and cooperation. If you have comments, feedback or suggestions, please forward them to korihawksby@planetice.ca

Planet Ice Management
www.planetice.ca